

INFORMATION FOR PROVIDERS THAT RECEIVE AUDITED COST-SETTLEMENTS

The implementation of the void functionality may result in subsequent changes to the paid claims data relied upon in previously issued final audit cost-settlements. Therefore, it may be necessary for the Office of Audit to reopen a previously issued final audit cost-settlement. Audit reopening criteria is described in the applicable Chapter III of the MaineCare Benefit Manual for all cost settled providers and is subject to the Principles of Reimbursement applicable to each type of facility.

HOSPITAL INFORMATION

Hospitals should submit void claims in most circumstances, regardless of whether or not an audit cost-settlement has already been issued for the fiscal period. However, credit balances from CDR Associates and Medicare and Tri-Care provider billing projects will be state-initiated.

FAQ'S FOR ALL OTHER COST-SETTLED PROVIDERS

Provider Type	Policy	Type	Specialty
Nursing Facility	<i>Chapter II & III Section 67</i>	31	003
Private Non Medical Institution	<i>Chapter II & III Section 97</i>	31	039
<i>Includes:</i>			
Substance Abuse Treatment Facilities	<i>Appendix B</i>	31	039
Medical & Remedial (Case Mixed) (RCF)	<i>Appendix C</i>	31	039
Child Care Facilities	<i>Appendix D</i>	31	039
Community Residential Facilities for Persons with Mental Illness	<i>Appendix E</i>	31	039
Non-Case Mixed Medical & Remedial (RCF)	<i>Appendix F</i>	31	039
Intermediate Care Facilities for the Mentally Retarded (ICF/NR)	<i>Chapter II & III Section 50</i>	31	040
Day Habilitation	<i>Chapter II & III Section 24</i>	22	035

1. Q: Should I void claims for dates of service provided in a fiscal period for which a final audit cost settlement has already been issued?

- A: The answer depends upon what the payment error was when the original claim was paid;
- a) If the wrong cost of care was offset, then YES, the claim can be voided and re-billed, when cost of care issues in MeCMS are resolved..
 - b) If the claim was a duplicate payment for duplicate date(s) of service, then YES, the claim can be voided.
 - c) If the claim was paid to your organization in error; for example, payment for dates of service that were not provided in your facility, then YES, the claim can be voided.
 - d) If the claim contains other payment errors, such as incorrect number of units/days of service, incorrect member ID, incorrect dates of service, then YES, the claim can be voided.
 - e) If the payment/allowed amount (daily rate) was incorrect, but the number of units/days of service and dates of service are correct, then NO, the claim should not be voided. The payment for these days of service was adjusted to the final audited rate via the audit process. No further actions are necessary.

2. Q: Should I void claims for dates of service provided in a fiscal period for which a final audit cost settlement has not been issued?

A: Yes, the claim can be voided and if appropriate, re-billed. The payment for these days of service has not been adjusted to the final audited rate via the audit process.